



MGMA[®]

Medical Group
Management
Association

Alaska
A State Affiliate

**Alaska Medical Group
Management Association
2012 Annual Conference**

Spring Into Action

Get The Hitch Out of Your Giddy Up



April 5 - 6, 2012

Sheraton Anchorage Hotel & Spa

410 East 6th Ave, Anchorage, AK

Platinum Sponsor



Gold Sponsor



Spring Into Action

Get The Hitch Out of Your Giddy Up

April 5 - 6, 2012

Sheraton Anchorage Hotel & Spa, Anchorage, AK

SCHEDULE OF EVENTS

Wednesday, April 4, 2012

12:00 pm—1:00 pm	Pre-Conference Registration	Foyer to Main Hall
1:00 pm—5:00 pm	Half Day Pre Con HR For Managers	Lynne Curry
4:00 pm—6:00 pm	Conference Registration	Atrium Level

Thursday, April 5, 2012

7:00 am	Registration	
7:00 am— 8:00 am	Breakfast Buffet	Main Hall
8:00 am— 8:30 am	Welcome & Presentation of Flags	Karen Iarossi, Pres
8:30 am—10:00 am	Fire Up Your Life	Donna Hartley
10:00 am—10:30 am	Break w/ Vendors	Vendor Hall
10:30 am—12:00 pm	Financial Management: Getting Beyond the Numbers	Ellen Cowgill
12:00 pm— 1:00 pm	Lunch Welcome new members!	Kuskokwim
1:00 pm— 2:00 pm	Washington Update	Jennifer Martin
2:00 pm— 3:15 pm	Staff Training = High Performance	Daryl Smith
3:15 pm— 3:45 pm	Break w/ Vendors	Vendor Hall
3:45 pm— 5:00 pm	Key Points to a Governance System	Bob Bohlmann
5:00 pm— 6:00 pm	President's Reception	Ptarmagin Lounge
6:00 pm	Dinner - Dance - Mechanical Bull	Summit Room

Friday, April 6, 2012

7:00 am	Registration	
7:30 am— 8:30 am	Breakfast Buffet	Kuskokwim
8:30 am— 9:30 am	Marketing & Social Media	Derek Kosiarek
9:30 am—10:00 am	Western Section Update	Irv Barnett
10:00 am—10:30 am	Break w/ Vendors	Vendor Hall
10:30 am—11:45 am	Creating Synergy in Alaska's Healthcare	Bill Sorrells
12:00 pm— 1:00 pm	Lunch for non AKMGMA members	Kuskokwim
12:00 pm— 1:00 pm	Lunch w/ Business Meeting for Members	Main Hall
1:00 pm— 2:15 pm	Quality in the New Health Care Reform	Donna Knapp
2:15 pm— 2:45 pm	Break w/Vendors	Vendor Hall
2:45 pm— 3:45 pm	Benchmarking: Practical Application Of Survey Tools	Bob Bohlmann
3:45 pm— 5:15 pm	Follow Me I am Right Behind You	Jody Urquhart
5:15 pm	Closing Remarks & GRAND PRIZE DRAWING	



Spring Into Action

Get The Hitch Out of Your Giddy Up

April 5 - 6, 2012

Sheraton Anchorage Hotel & Spa, Anchorage, AK

SPEAKER INFORMATION

Fire Up Your Life!

Donna Hartley

Ignite your personal and professional life with nine visionary strategies. A plane crash, melanoma and open heart surgery; the amazing fact is that all of these life-threatening events occurred on March 1st for Donna Hartley. She will convey the wisdom she learned from an enlightened mentor who helped her to overcome her challenges. This presentation will inspire you with firepower to transform your life. You will discover your potential to be a survivor.



For over two decades Donna Hartley has been a professional speaker. *Fire Up Your Life!* Is a captivating account of the momentous events that reshaped her life and revealed her calling to motivate. A sought after expert on piloting the changing tides of life, Donna is a member of the National Speakers Association and is the owner of Hartley International.

Financial Management: Getting Beyond the Numbers

Ellen Cowgill

Do you think of Financial Management as working just with numbers? There is so much more to it than just knowing that assets should equal liability plus capital. By shifting your mindset and getting beyond the numbers, Ellen Cowgill will leave you with ideas on people, collections and yes, even the financial statement. With 30+ years in management, finance and collections, Ellen has put together some not so conventional ideas on where finance management begins, what happens to it in an office and where it should end up.



MGMA Washington Update

Jennifer Martin

Jennifer answers member questions about technical details of federal legislative and regulatory issues, coordinates grassroots efforts by MGMA members and speaks before MGMA state and national meetings. Prior to joining MGMA, Jennifer worked as a Senior Account Executive at Ketchum. In this role she worked with government clients such as CMS and ONC on issues including ICD-10, Version 5010 and the Meaningful Use Incentive Programs to create educational materials and conduct outreach to stakeholders. From 2007 to 2010 she worked at the Biotechnology Industry Organization working on FDA regulatory issues in the pre-clinical and clinical safety realms. Jennifer has a bachelor's degree in journalism with a minor in political science from the Pennsylvania State University and a master's degree in legislative affairs from the George Washington University. Jennifer joined MGMA in early 2011.



Staff Training = High Performance

Daryl Smith

Staff training is critical for achieving the high performance necessary in today's competitive and highly regulated healthcare environment. This interactive session will use a game-show quiz format to demonstrate innovative ideas for training that optimize engagement of the individual and heighten the impact and retention of information. Specific topics covered in the training demonstration will include HIPAA, OSHA and examples of teaching practice-specific material such as employee benefits using this format.



Daryl Smith is the Chief Operations Officer at Central Utah Clinic, P.C., the largest group of independent physicians in Utah, consisting of more than 120 physicians in 21 specialties. He has worked in healthcare as a consultant and/or administrator for 20 years, ten of those years with Central Utah Clinic. Mr. Smith has served in several volunteer capacities with the Utah Medical Group Management Association and currently serves on the Western Section Executive Committee for MGMA. Mr. Smith is a certified member of ACMPE and is currently working towards becoming a fellow.

Spring Into Action

Get The Hitch Out of Your Giddy Up

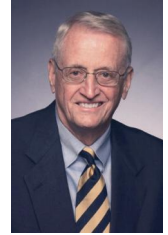
April 5 - 6, 2012

Sheraton Anchorage Hotel & Spa, Anchorage, AK

SPEAKER INFORMATION (CONT.)

Key Points to a Governance System

Bob Bohlmann, FACMPE

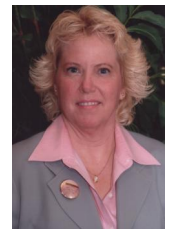


Benchmark Analysis: Practical Application of Survey Tools

Bob C. Bohlmann, FACMPE, has been a principal with the MGMA Health Care Consulting Group since 1984 and was the first consulting director (1989-94). He also served as the MGMA President in 1988. Bob has more than 30 years of experience in medical group practice administration, including a continuing relationship with a 60-physician medical group in the Dallas/Fort Worth area. As a consultant, he has served more than 500 medical groups, hospitals and integrated systems in 48 states and South America. Bob is a speaker at state, regional, national and international conferences. He has authored a number of articles and recently co-authored the book entitled, *Ensuring Successful Physician-Hospital Partnerships*.

Quality in the New Health Care Reform

Donna Knapp, MA, FACMPE



Since May 1982 Donna has performed all administrative responsibilities for a 13 physician, three nurse practitioner pulmonary, critical care and sleep medicine practice. She has supervised and coordinated three major office renovations and the creation of an eight-bed Sleep Center. She is the current American College of Medical Practice Executives Forum Representative for Nevada. Donna currently serves as Vice Chair of the Practice Management Committee of the American College of Chest Physicians and as a member of the Administrative Advisory Committee for United Healthcare Group. Donna is also a Past Board Chair for MGMA 2006-2007.

Follow Me I Am Right Behind You

Jody Urquhart



The key to successful leadership today is influence, not authority. Health care professionals ignite the fires of hope in others. Daily they muster the nerve to serve in a complex and challenging environment. Leaders in health care need tools to energize their staff to keep their own fires of hope lit. Through humor, insight and inspiration Daring to be Caring shows health care leaders how to inspire a spirited and resilient workforce that stays focused on providing the most compassionate care possible.

Jody is passionate about spreading the message of the importance of fun and meaningful work. A great speaker, she performs as motivational keynote speaker at over 20 health care organizations and associations every year, and is a top motivational congress speaker.

Creating Synergy in Alaska's Healthcare

Bill Sorrells, PMP, FACHE, CHCIO



This presentation will illustrate how AeHN is building a statewide health information exchange, promoting electronic health records adoption and improving broadband performance for healthcare organizations and all Alaskans.

Bill Sorrells has experience in information systems development and implementation. Bill draws upon his experience to utilize formal software development methodologies and best practices. He possesses a track record of success in achieving positive results, meeting project milestones and developing long-term relationships with clients.

Spring Into Action

Get The Hitch Out of Your Giddy Up

April 5 - 6, 2012

Sheraton Anchorage Hotel & Spa, Anchorage, AK

Marketing and Social Media

Derek Kosiarek

Social Media is everywhere - and it may seem like if you're not sailing down the media river you're missing the boat. Major Health Systems/Organizations have had tremendous success with their programs, but do you know why having a social media presence can HURT your practice? Reputation is everything. Come find out how to use the SM as a marketing tool for your practice while avoiding the pitfalls.



Derek Kosiarek has more than a decade of experience working with technology in a healthcare setting. In his role of clinic information systems consultant and director of office automation, he worked closely with large and small practices all over the country and with a wide variety of practice management and electronic health records systems. He is a certified professional in electronic health records (CPEHR) and health information technology (CPHIT). Earlier in his career, he was employed by MTV Networks in New York City, working to implement innovative technology solutions and business interactions among MTV, VH1, Nickelodeon, Showtime and other networks in the United States.

Western Section Update

Irv Barnett, MBA

Irv is a Health Care Consulting Group senior manager in the California Central Valley office. He has over 25 years of experience in health care management roles, coordinating all project management variables associated with building dozens of successful practices. Most of this experience has been gained in consulting assignments and senior management roles with rapidly growing medical groups and university-based specialty clinics.



Exhibitors

**AES
Amerinet
Arctic Office Products
Cornerstone Credit Service
DHCM
First National Bank Alaska
Hagen Insurance
Imaging Associates of Providence
MIEC**

**Norcal Mutual Insurance
Northrim Benefits Group
Orr Systems
PC Net, Inc.
Quest Diagnostics
TriWest
Valley Business Machines
Wilson Agency**



Spring Into Action

Get The Hitch Out of Your Giddy Up

April 5 - 6, 2012

Sheraton Anchorage Hotel & Spa, Anchorage, AK

GENERAL INFORMATION

Who Should Attend

All members of AKMGMA and non-members, including physicians, administrators, business managers, supervisors and staff members will gain valuable knowledge and insight by attending this conference. Attendance is highly recommended for administrators/managers and physician teams. The opportunity to support one another and understand the challenges being faced in today's economy and areas of healthcare regulation is critical.

Why You Should Attend

The annual meeting of AKMGMA provides an educational opportunity for all attendees. Quality continuing education that supports and enforces the value of the Administrator/Manager to the group practice is key. It is the goal of AKMGMA to provide speakers of exceptional caliber from both a national level and from the local community. Additionally you are presented with networking social events and opportunities to meet with perspective vendors and build your professional relationships.

Mission and Vision of Association

Alaska Medical Group Management Association (AKMGMA), is a professional organization comprised of group practice administrators and managers, health care executives, consultants and vendors located throughout Alaska.

AKMGMA's mission is to provide a forum for the exchange of ideas among professionals engaged in medical practice management and to serve as a mechanism for developing solutions to the problems inherent in medical practice management through group effort and concerted group action. AKMGMA shares the national MGMA vision of being the source of excellence and innovation, as the leading association in providing quality and timely services and resources for medical practice management and leadership in the state.

Registration

Registration form is included with this brochure or may be found at www.akmgma.org. Please note the reduced fees for early registration. All meals and social functions are included with the registration fee. Guests are encouraged and may attend for an additional fee per guest, per event. Hotel accommodations are not included in the registration fee, but are available at a reduced rate. AKMGMA has gone green. Included with the registration fee is a thumb drive containing the conference notebook. There will be limited printing available from several vendors for handouts if needed.



Spring Into Action

Get The Hitch Out of Your Giddy Up

April 5 - 6, 2012

Sheraton Anchorage Hotel & Spa, Anchorage, AK

GENERAL INFORMATION (CONT.)

Tickets and Name Badges

Your tickets and name badges will be available at the AKMGMA Conference registration desk. Your registration packet will also include your guest information. Plan to wear your name badge during the conference and bring the appropriate ticket(s) to each event. You must be wearing your name badge to be allowed access to the meeting sessions. Your guest must have paid a conference registration fee to attend meeting sessions with you.

Cancellation Policy

No refunds or credits will be given for cancellations postmarked after March 16, 2012. All cancellation requests must be received in writing by the AKMGMA Treasurer in order to receive a refund. All cancellations are subject to a \$50 processing fee.

Special Needs

We wish to ensure that no individual with a disability is excluded, denied services, segregated or otherwise treated differently because of the absence of auxiliary aids or services. If you wish to participate and have a special need, please contact Karen Iarossi prior to March 16, 2012. Contact Information: 907-771-3500 or manager@akhanddoc.com.

Dress

Business casual attire is appropriate for all conference functions. We suggest dressing in layers as sometimes the rooms can be cool due to fluctuating temperatures.

Dress for Thursday dinner is "Country" so feel free to wear your blue jeans!

ACMPE Credit Hours

The conference is eligible for a total of 13 credit hours. You may request your credit hours by logging into the ACMPE website and submitting on line. You may claim credit hours for each hour of educational session or quarter hour thereof, ie 60 minute session = 1 credit hour, 75 minute session = 1.25 credit hours.



Spring Into Action

Get The Hitch Out of Your Giddy Up

April 5 - 6, 2012

Sheraton Anchorage Hotel & Spa, Anchorage, AK

GENERAL INFORMATION (CONT.)

Travel

Car Rental: AVIS has negotiated a group discount on vehicle rentals. The rate will be applicable during the time period of September 1, 2011 thru May 2012. These rates include unlimited mileage but do not include fees/taxes. There are two locations available: at the airport and downtown at 5th Ave. and B St. To receive the discount call 800-331-1212 or log onto www.avis.com and use the Avis Worldwide Discount Code: **H664500**. Avis does require driver's license and major credit card at the time of rental.

<u>Car</u>	<u>Daily</u>	<u>Car</u>	<u>Daily</u>
Compact	32.00	Full size	39.00
Intermediate	35.00	Mini Van	59.00
Standard	37.00	SUV	69.00

Air: Discounted travel has been arranged on both Era Alaska and Alaska Airlines.

Era Alaska: Discounted fare of 15% off all fares, excluding companion, excursion or promotional fares. Space is to be booked in the same class of service as they are being discounted and is based on availability. Travel dates are April 1 - 9, 2012.

All reservations must be made directly with Era Alaska at 1-800-866-8394. Passengers must reference **Event ID #MGM10** to receive the event fare. Tickets are valid for one year from the date of the original outbound travel. Travel that occurs outside of the above travel dates will require an upgrade to the applicable fare.

Alaska Airlines: 7% discount off any published fare to Anchorage, Alaska from any Alaska Airlines / Horizon Air intra-Alaska or lower 48 city. Travel dates are April 1— April 9, 2012 .

Reservations may be made on line at www.alaskaair.com, use e-certificate code **ECMA69** in the Flights Quick Search box or call Alaska Airlines at 1-800-445-4435 and reference ID **MA69**. There is no online booking fee. There is a \$15 fee when calling the Group Desk.

Special Thanks To:



Spring Into Action

Get The Hitch Out of Your Giddy Up

April 5 - 6, 2012

**Sheraton Anchorage Hotel & Spa, Anchorage, AK
GENERAL INFORMATION (CONT.)**

Reservations

Hotel: Sheraton Anchorage Hotel & Spa, 410 East 6th Ave, Anchorage, AK 907-276-8700

Sheraton Anchorage Hotel & Spa is the location of all meetings and social functions. The discounted group rate for a single and double occupancy is \$115 per night plus applicable taxes. This rate has been guaranteed from April 3 - 7, 2012. Reservations must be made by March 19, 2012 for this guaranteed rate. Check in time is 3:00pm, check out time is 12 noon.

Reservations can be made by individuals calling the Hotel directly at 907-276-8700 or Sheraton Reservations at 800-478-8700. Individuals must ask for the AKMGMA discount code of AMD052 at the time the reservation is made in order to receive the special group rate.

The Sheraton Anchorage Hotel & Spa is proud to offer convenient electronic reservation software called **Star Groups**. A personalized Web site for Alaska Medical Group Management Association 2012 occurring April 4, 2012 - April 7, 2012 has been created for you. Guests can access the site to learn more about the event and to book, modify, or cancel a reservation from December 1, 2011 to April 1, 2012. Below you will find the link for your participants to access the site: <http://www.starwoodmeeting.com/StarGroupsWeb/res?id=1111112516&key=39870>

If the online link is not recognizing the \$115 per night rate or if the link states there are no rooms available, please contact the Sheraton Anchorage Hotel & Spa directly and ask for a reservation manager to extend the rate and days.

Parking:

Sheraton Anchorage Hotel & Spa is providing discounted parking at the rate of \$8 per day. Parking validation will be available at the hotel front desk.

Spa Special: Ice Spa at Sheraton Anchorage

As part of the package with the Sheraton Anchorage Hotel & Spa, every attendee will receive a \$20 spa credit to the Sheraton Ice Spa. Make your reservations early to enjoy this spectacular spa located on the 16th floor of the hotel. Sweeping views and spa services pamper the weary professional medical manager.

The coolest spa with the hottest view... ICE SPA

www.sheratonicspa.com

Prepare yourself for an unprecedented experience of wellness, beauty and tranquility. You will be rejuvenated from the inside out with our Signature Treatments and the majestic views of the Cook Inlet and Chugach Mountain range.



AKMGMA LIBRARY

Take advantage of these great resources available to you as a member.

The library is located at Orthopedic Research Clinic of Alaska

2741 DeBarr Road, Suite C-214, Anchorage, AK.

For members outside of the Anchorage area, library books can be mailed to you.

ASSESSMENT WORKBOOK FOR MEDICAL PRACTICES

BECOMING A RESONANT LEADER

BENCHMARKING FOR SUCCESS, The Essential Guide for Group Practices

BODY OF KNOWLEDGE KNOWLEDGE ASSESSMENT (self-scored)

BODY OF KNOWLEDGE REVIEW SERIES, 8-book set

COMPLIANCE FOR CODING, BILLING & REIMBURSEMENT

ELECTRONIC HEALTH RECORDS, Transforming Your Medical Practice

ELECTRONIC PRESCRIBING, A Safety and Implementation Guide

EXPERTS ANSWER 95 PRACTICE MANAGEMENT QUESTIONS

FINANCIAL MANAGEMENT FOR MEDICAL GROUPS

FIRST, BREAK ALL THE RULES

FRONT OFFICE SUCCESS

GOALS INTO GOLD, Strategic Planning for Health Care Professionals

HIPAA TOOLBOX

Information Critical to Your Practice

HR POLICIES & PROCEDURES, Manual for Medical Practices, with CD, customizable

INNOVATIVE STAFFING FOR THE MEDICAL PRACTICE

JOB DESCRIPTION MANUAL FOR MEDICAL PRACTICES, with CD, customizable

MASTERING PATIENT FLOW, Using Lean Thinking to Improve Your Practice Operations

MGMA MANAGEMENT COMPENSATION SURVEY

MGMA MEDICAL DIRECTORSHIP AND ON-CALL COMPENSATION SURVEY

MOTIVATING THE "WHATS IN IT FOR ME" WORKFORCE

NOW, DISCOVER YOUR STRENGTHS

OFF BALANCE ON PURPOSE

OPERATING POLICIES & PROCEDURES, Manual for Medical Practices, with CD, customizable

OSHA COMPLIANCE GUIDE FOR MEDICAL EMPLOYERS, Regulations, Sample Plans, Forms

PHYSICIAN PRACTICE MANAGEMENT

Essential Operational and Financial Knowledge

PRINCIPLES OF RISK MANAGEMENT & PATIENT SAFETY

RVUS, APPLICATIONS FOR MEDICAL PRACTICE SUCCESS, with CD

SEPARATELY TOGETHER, A NEW PLAN TO HEALTHY HOSPITAL PHYSICIANS RELATIONS

SOCIAL MEDIA MARKETING AND COMMUNICATIONS IN YOUR MEDICAL PRACTICE

STAFF HANDBOOK FOR MEDICAL PRACTICES,

with CD, customizable

STAR-STUDDER SERVICE, 6 Steps to Winning Patient Satisfaction

SUCCESS IN ACTION

The Direct Path to Your Higher Potential

THE EFFICIENT PHYSICIAN, 7 Guiding Principles for a Tech-Savvy Practice

THE HEALING OF AMERICA, A Global Quest for Better, Cheaper, and Fairer Health Care

THE MEDICAL PRACTICE START-UP GUIDE

WHO MOVED MY CHEESE

Spring Into Action

Get The Hitch Out of Your Giddy Up

April 5 - 6, 2012

Sheraton Anchorage Hotel & Spa, Anchorage, AK

REGISTRATION

Please use one form per person registering

Full Name: _____

Title: _____ Badge Name: _____

Organization: _____

Mailing Address: _____

Telephone: _____ Fax: _____ Email: _____

Is this your first AKMGMA meeting? Yes ___ No ___ Are you a National MGMA Member? Yes ___ No ___

Conference Registration Fees

(Includes program, receptions, all meals, handouts & thumb drive)

		Before 3/1/12	After 3/1/12
Conference, Thur. & Fri., April 5-6, 2012	AKMGMA Member	_____ \$305.00	_____ \$405.00
	Non-member	_____ \$405.00	_____ \$505.00

Conference Fees Section Total \$ _____

Guest Fees for Activities

(Conference registration includes these activities)

Guest full name 1) _____ 2) _____

(Please note if child. Children under 12 are half price. Children under 2 are free.)

		Guest #1	Guest #2
Thursday	Breakfast	_____ \$20.00	_____ \$20.00
	Lunch	_____ \$25.00	_____ \$25.00
	President's Reception	_____ \$30.00	_____ \$30.00
	Dinner & Entertainment (1 guest free)	_____ \$ 0.00	_____ \$50.00 extra
Friday	Breakfast	_____ \$20.00	_____ \$20.00
	Lunch	_____ \$25.00	_____ \$25.00

Guest Fees Section Total \$ _____

TOTAL REGISTRATION FEES (Conference & Guests) \$ _____

Register and pay online at www.akmgma.org OR

Mail your registration and check made payable to AKMGMA to: Jan Oistad, AKMGMA Treasurer
3705 Arctic Blvd Box 109 Anchorage, AK 99503

This page left blank intentionally

Spring Into Action

Get The Hitch Out of Your Giddy Up

AKMGMA Annual Conference

PRE-CON SEMINAR

Wednesday, April 4, 2012

1 pm to 5pm

Sheraton Alaska Hotel & Spa

HR FOR MANAGERS

This fast-paced four hour session provides you intensive training in three areas:

- ⇒ *Managing, motivating and communicating cross-generationally: Gen X, Gen Y & Baby boomers;*
- ⇒ *Hiring for emotional intelligence without violating EEO or ADA;*
- ⇒ *Investigating workplace conflicts.*

Lynne Curry, Ph.D



Dynamic, funny and entertaining, Lynne Curry, Ph.D., President of The Growth Company, Inc., a management consulting and personnel training firm, has more than 30 years experience in training, consulting and managing.

Dr. Curry has provided over 35,000 training and consulting sessions to board members, managers, supervisors and employees of more than 3,500 organizations in Alaska, Washington, Oregon, Florida, Connecticut, Arizona, Texas, Washington, D.C., California, Hawaii, Japan and Mexico.

Conference attendees and clients describe Lynne as dynamic, highly professional and a presenter of innovative, practical and effective strategies.

MIEC

Proudly Sponsored By



AKMGMA Pre-Conference Half Day Seminar

Wednesday, April 4, 2012

1 pm to 5 pm

Sheraton Anchorage Hotel & Spa

HR FOR MANAGERS

Registration Form

(Must be received by March 30, 2012)

On site Registration opens at 12 noon

AKMGMA Members: Free Register on line @ www.akmgma.org
Or by email to bjnw@alaska.com

Non-members: \$50.00 for first attendee, \$25 for all others from same office

Register and pay on line at www.akmgma.org

Or complete this form for each participant and mail with payment

Name: _____

Title: _____

Company: _____

E-Mail: _____ Phone: _____

Mail your registration and check, made payable to **AKMGMA** to:

AKMGMA

3705 Arctic Blvd. Box # 109

Anchorage, AK 99503

This educational opportunity will have 3.5 credits for continuing education units for the ACMPE.

Questions about registration contact Jan Oistad, AKMGMA Treasurer at 907-263-2207 or email bjnw@alaska.com

Questions about the program contact Karen Iarossi, AKMGMA President at 907-771-3500 or email

manager@akhanddoc.com



Don't Miss the Annual AKMGMA Conference
Get The Hitch Out of Your Giddy Up

Details & Registration available soon: www.AKMGMA.org



Medical Group
Management
Association

MGMA[®]

Alaska
A State Affiliate

Save The Date!

AKMGMA 2013 Annual Conference

April 3-4-5, 2013



Sheraton Anchorage Hotel & Spa

Anchorage, Alaska

2012 BOARD OF DIRECTORS

Karen Iarossi, CMPE, President

Manager
Michael McNamara, MD
4015 Lake Otis Pkwy, Ste. 201
Anchorage, AK 99508
907-771-3500 manager@akhanddoc.com

Linda Carroll, CPC, CPMA

President Elect

Practice Manager
Alaska Foot & Ankle Specialists
4100 Lake Otis Parkway, Ste. 312
Anchorage, AK 99508
907-569-3668 admin@akfootankle.com

Monica Christie

Secretary

Manager
Allergy, Asthma & Immunology Center of AK
3841 Piper St., Ste. T4-054
Anchorage, AK 99508
907-562-6228

Jan Oistad, CMPE, Treasurer

Office Manager
Drs. Clancy, Demers, Kilby, McCormick, Rossero
& ANP Hillstrand
3340 Providence Drive, Suite 466
Anchorage, AK 99508
907-263-2207 bjinw@alaska.com

2012 Board of Directors Cont.

Jill Carroll, Past-President

Office Manager
Elizabeth deSchweinitz, MD
3260 Providence Dr. #526,
Anchorage, AK 99508
907-569-3600 jillcarroll@alaska.net

2012 APPOINTMENTS

Jocelyn Pemberton, MBA, Legislative Liaison

Practice Manager
The Alaska Hospitalist Group
2841 DeBarr Rd. #771, Anchorage, AK 99508
907-264-1919 akhospitalist@gmail.com

Crystal Miner, CMPE, Education Committee

Chair & Member-at-Large Mat-Su

Practice Manager
Mat-Su Health Services
1363 W Spruce Ave, Wasilla, AK 99654
907-376-2411 crystalminer@gmail.com

Monica Christie

Membership Committee Chair

Manager
Allergy, Asthma & Immunology Center of AK
3841 Piper St., Ste. T4-054
Anchorage, AK 99508
907-562-6228

2012 CONFERENCE COMMITTEE

Helen Spencer

Independence Park Medical Services

Jill Carroll

Elizabeth deSchweinitz, MD

Suzi Conklin

Independence Park Medical

Jana Ray, MCS-P

Denali Orthopedic Surgery

Kyle Orr

Orr Systems

Alaska Medical Group Management Association

3705 Arctic Blvd #109

Anchorage, AK 99503

ADMINISTRATOR / PRACTICE MANAGER

Spring Into Action-

Get The Hitch Out Of Your Giddy Up

April 5 - 6, 2012

AKMGMA Annual Conference

Sheraton Anchorage Hotel & Spa, Anchorage, AK

www.akmgma.org



Medical Group
Management
Association

MGMA[®]

Alaska
A State Affiliate